IEA Managing Director – Job Description Revised 8/12/2019

Main Objective: To promote the growth, reach, and effectiveness of the IEA through the management the Association. The Managing Director will serve as the main support of the IEA Board with a common goal to promote the sharing of business leads, business exchanges, and business referrals on an international level between and among the members of the association.

Communication

- Manage necessary IEA communications between members, non-members, EDs, local and national Board of Directors.
- Manage new member application process to include: application submission, voting, and approval.
- On-board new member associations by providing welcome information and connecting them to IEA resources.
- Provides start-up chapter support for new EAs including sample by-laws and chapter management guidelines.
- Regular status meetings with IEA President to discuss pertinent association information.
- Facilitate a quarterly conference call with local EDs to share best practices with an overall goal of improving all aspects of local EAs while reinforcing the value and impact of IEA membership.

Administration:

- Compile and maintain updated distribution lists of IEA Board, chapter members, and non-members.
- Responsible for attending, planning, and execution of bi-annual Board meetings to include minute taking and agenda creation/distribution.
- Facilitate board elections at annual conference.
- Establish and maintain a valuable IEA social media presence to include: member accolades, new member announcements, ambassador call information, association updates and more.

Committee/Chair Support: Serve as a resource for IEA Committees/Chairs: prepare and offers insights, supportive feedback as needed.

• Recruitment:

• Engage and assist with recruitment efforts of non-member associations through outbound communication and marketing strategies.

• Marketing:

- o Assisting with creating and updating IEA marketing materials.
- o Create and send monthly e-newsletter.

• Finance/Non Dues Revenue:

- o Maintain on-going and up-to-date communications with book-keeper and Treasurer.
- o Assists with annual budget completion.
- o Follow-up communication to delinquent chapters and communication of non-payment to Board.
- o Communicates and supports non-dues revenue efforts and ideas and assists with execution of outside sponsorship contracts.

Technology:

o Regular interaction with webmaster to maintain IEA web site data and member database.

• Conference:

o Provide assistance, support, and recommendations to the annual conference host city committee.

• Ambassador:

• Assist with the promotion and execution of the IEA Ambassador program.

• Networking:

• Assist with networking and business exchange efforts.

Travel Requirements: Managing Director is expected to attend two annual events: Mid-year Board meeting and IEA Annual Conference. Travel expenses to be covered by IEA.